

Support Coordination



An Easy English information sheet



A **Support Coordinator** is a person who helps you use your NDIS plan.



When you use the NDIS, you have goals you want to meet in your plan.



A Support Coordinator makes sure you have the supports you need to meet your goals.

Lots of different people can do Support Coordination.



You can choose if you want Support Coordination and who will be your support coordinator.



A Support Coordinator can:

- see your NDIS plan
- help you create a **budget** for your NDIS plan. A budget is when you plan how you will spend money.





- help you find and choose supports you want
- help with **service agreements**. Service agreements are the rules you and your service provider agree on when you choose a service.

Support Coordination



A Plain English information sheet

A Support Coordinator is someone who works with people with an NDIS package and their family or advocate.

A Support Coordinator's role is to ensure a person has access to the supports they need to achieve their goals. Each person can apply for Support Coordination funds to be available in their NDIS plan.

It is a good idea for people receiving support to think about whether they would like to coordinate or manage all of their supports themselves, if they would like their family to help manage them or if they would like to have a Support Coordinator to do this on their behalf.

There are a wide variety of service providers who offer Support Coordination and each participant has the choice of which provider they would like to use.

Once the provider is chosen, the provider will allocate a Support Coordinator to the person receiving supports. If the person is not happy with the Support Coordinator or the service, they may change providers at any time.

If you would like them to, Support Coordinators can access the NDIS plan, help the person supported to develop a budget for the funds in each category, and help to find and choose the supports needed.

Support Coordinators will work through service agreements with the people they are assisting and with family or advocates if assistance is required.

Melba has a team of experienced Support Coordinators who can help, however, the participant is more than welcome to choose another service provider if they wish.