

The Melba Way



An Easy English information sheet

The Melba Way



Melba supports you to live the life you want.

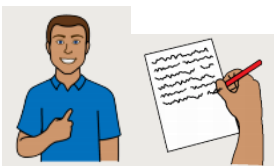
The Melba Way is how we do this.



We always listen to what you want.

We help you to achieve your goals and dreams.

We keep you safe.



Your supports are made just for you.



We will make changes to your supports when you need it.



We will work with you, and the people who are important to you.

Our services

Here are some of our services.

- **Positive Behaviour Support** – supporting you to realise your life, your goals and your wellbeing.

You may have in your plan:



- **Community Activities** – we support you to get out and about and do the things you like to do.

In the NDIS, these are called **Access the Community, Social and Recreational Activities, or Core Support**.

- **Supported Trips and Holidays** – we support you to have your dream holiday in a way that suits your needs.

In the NDIS, these are called **Social and Community Participation, or Core Support**.



- **Individualised Support** – one-to-one supports any day, anywhere, any time.

In the NDIS, this is called **Assistance with Self-Care and/or Daily Life, or Core Support**.

- **Independent Living** – we can support you to live in your own home.

In the NDIS, this is called **Core Support or Supported Independent Living (SIL)**.



- **Short Term Accommodation & Assistance** – a home away from home while everybody gets a break.

In the NDIS, this is called Core Support.
It is commonly known as Respite.



- **Support Coordination** – we help you to put your NDIS Plan into action.

In the NDIS, this is called Capacity Building.

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A Plain English information sheet

The Melba Way

Melba supports people to live the lives they want.

The Melba Way is how we do this.

This means we listen to what a person wants in their life, and also listen to their family, friends or advocate.

It means we support a person to reach their goals and dreams.

We keep the people we support safe. This is our priority!

We do everything possible to provide the best support so that each and every person can reach their goals and enjoy a fabulous life.

We always listen to what each and every person wants from their own lives.

We do this minute by minute, hour by hour, day by day, every day.

At Melba, each and every person we support always comes first!

What we offer

Here are some of our services:

- **Positive Behaviour Support** – supporting people to realise their life, their goals and their wellbeing.
- **Community Activities** – we support people to get out and about and do the things they like to do.

- **Individualised Support** – one-to-one supports any day, anywhere, any time.
- **Independent Living** – a person's home - their choice, their independence!
- **Supported Trips and Holidays** – we support people to have dream holidays in ways that suit their needs.
- **Short Term Accommodation & Assistance** – a home away from home where everyone gets a break.
- **Support Coordination** – we help people put their NDIS Plan into action.